

# Terms and conditions of booking

**Security cameras are onsite for the safety and security of your property as well as ours. If you intend to break the law or our rules/terms please do not hire this property.**

By making a booking for this property (The Gorgeous Inn at 125 Church Bay Road) **you agree to be bound by these terms and conditions.**

This and all instructions as outlined in the information provided at the time of booking and subsequently must be adhered to for your safety, the safety of others and the protection of the property and its contents. **Failure to adhere to these could see your tenancy agreement terminated with no refund for the outstanding nights booked.**

The property will be presented in a clean and tidy condition and is to be left in the same condition. Guests are responsible for ensuring the property is tidy and placing rubbish into the bins provided prior to departure.

**The number of persons at the property is not to exceed eight,** unless written permission is given by the owners.

**No parties, gatherings, weddings or functions are permitted** on the property without prior written permission by the owners.

**No pets or animals** are allowed on the property at any time.

**Any damage or breakage should be reported to the owners** prior to departure. Any breakages or damage caused by your negligence during the rental period will be your sole responsibility, and should damage or breakage occur, or any items go missing, or repairs need to be carried out, then you will be fully responsible for the total cost of replacement or restoration.

**Check-in is from 1:30pm and check-out is before 10am.** The arrival and departure times are to be adhered to unless another time has been agreed to by prior arrangement.

**No smoking** is allowed inside the house. If smoking out of doors, all cigarette butts must be disposed of in the sand buckets provided. Waiheke sometimes has a fire total ban as conditions are often dry and fires are a real hazard to people and property . **No fires** are to be lit on the property. **Fireworks are not permitted** at any time, including chinese lanterns.

**Nothing belonging to the property is to be removed** from the property without permission of the owners. This includes items delivered to the property or in the mailbox.

## Payment Terms

A deposit of 30% of the total nights booked confirms the rental period with the full outstanding balance being due and payable 7 days prior to arrival.

## Cancellation Policy

Should events arise beyond the control of the Owners regarding the availability of this property, then any confirmed booking may be cancelled by the Owners, in which event all monies paid as deposit shall be refunded in full, and the lessee shall have neither further claims against the Owners.

Bookings cancelled in writing up to fourteen (14) days prior to the start date of the booking will incur a cancellation fee of 30% of the total booking fee.

Bookings cancelled within seven (7) to three (3) days of the start date of the booking will forfeit 50% of the total booking.

Bookings cancelled within three (3) days of booking will forfeit the full tariff, unless the exact booking dates are replaced. There is no refund for early departure.

Should events arise beyond the control of the Owners regarding the availability of this property, then any confirmed booking may be cancelled by the Owners, in which event all monies paid as deposit shall be refunded in full, and the lessee shall have neither further claims against the Owners.